

Your Ref:
Our Ref: WSN 90105/10

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To all licensed plumbers

Dear Sir/Madam

**WATER SERVICE WORKS TO BE CARRIED OUT / SUPERVISED BY
LICENSED PLUMBERS**

We noted that a significant portion of water service works lack the involvement or oversight of licensed plumbers.

2 Please note that all water service works must be carried out or supervised by licensed plumbers. Minor plumbing tasks may be performed by handymen. For specific examples of such tasks, please visit www.pub.gov.sg/compliance/plumbingworks/homeowners.

3 Licensed Plumbers shall meet and advise customers on the work scope and submit notification to PUB prior to commencement of any water service work. Upon completion of work, Licensed Plumbers are required to ensure that the work had been carried out in accordance with PUB's requirements and submit Certificate of Satisfactory Completion (CSC) to PUB.

4 You are therefore strongly advised to inform your clients that they must engage licensed plumbers instead of unlicensed workers/handyman to carry out or supervise the water service works. Please note that we will not hesitate to take action against customers for not engaging licensed plumbers to carry out/supervise water service works. Please note that the penalty for non-compliance is a fine of up to \$10,000 or imprisonment for a term not exceeding 12 months or both.

5 If you have any queries or require any clarifications, please do not hesitate to contact Mr David Yew at 67313357.

Yours faithfully



R Rajendram (Mr)
Asst Director (Inspectorate)
Water Supply (Network) Department
PUB, Singapore's National Water Agency